

Fuji Xerox EP-BB Service Activation Form

Dear Valued Customer

Thank you for choosing Fuji Xerox. To enable EP-BB Service for your new equipment, kindly provide the following information and Submit it to our account manager for configure the respective equipment accordingly.

SR/CE Name: _____ Team: _____

A. CUSTOMER INFORMATION

Company Name: _____

Fuji Xerox Account No (For Fuji Xerox staff): _____

EPBB Main Contact Person: _____

Designation: _____

Contact No: _____

Email Address: _____

B. GREEN REPORT



Kindly self register online after **30days** of EP-BB activation - https://service.fujixerox.com/direct_app/

C. CHOOSE OF EPBB SERVICE TYPE

All ((3) + Con. Alert)
 1. Billing only
 2. Billing + Green Report
 3. Billing + Green Report + Fault alert

D. MULTIFUNCTION DEVICE INFORMATION

IMPORTANT: Please provide contact person information for FUJI XEROX Customer Service Center to contact **when FX detects alert from Device's**

No	Model No	Serial No	Contact Person	Contact No / Email Address	Department
Eg	ApeosPort-III C3300	288888	P.I.C	03-77889900 abc@abcdef.com	Finance
1					
2					
3					
4					
5					

Please Do Not Switch "Off" Devices for **7days** from date of EPBB activated

E. SYSTEM & NETWORK INFORMATION

IMPORTANT: Please provide us with the following information for us to setup your multifunction device(s).

IT Person : _____ Contact No: _____ Email Address: _____

Subnet Mask : _____ Gateway IP: _____

DNS Server IP (Primary) : _____ (Secondary): _____ Proxy Server: _____

Service includes EPnet-Box3 devices → Static IP Address for EPnet-Box3: _____

F. CUSTOMER ACKNOWLEDGEMENT

The customer by signing this form has agreed to the terms and conditions of EP-BB.

Signature _____

Name: _____

Designation: _____ Date: _____



Terms & Conditions of Use of EP-BB

1. Definitions

- 1.1 "Electronic Partnership" or "EP" refers to the system for Fuji Xerox Asia Pacific Pte Ltd ("FXAP") and its operating companies ("OpCos") (collectively referred to as "Fuji Xerox") to collect such relevant information regarding the Device (as hereinafter defined) situated in Customer's sites (hereinafter referred to as "User") and to provide various services through electronic communications ("Services").
- 1.2 "EP Center" refers to the location of servers for collecting relevant information from the Device.
- 1.3 "Device" refers to the multi-function devices or printers that are designated for EP by User, in accordance with the Service Activation Form prescribed by Fuji Xerox (hereinafter referred to as "Service Activation Form").

2. Types of EP:

2.1 EP Communication Equipment Built-in Device (EP-BB):

EP-BB capitalizes on the communication equipment which is built in the Devices, connect to the network environment (LAN) of User and send information to EP Center via Internet.

2.2 EP Communication Equipment Add-on Type (EPnet-BOX 3):

EPnet-BOX 3 connects to the network environment (LAN) of User and sends information to EP Center via Internet.

3. Agreed terms of Use:

- 3.1 Fuji Xerox shall use the User information in Service Activation Form for the following purposes only:
 - (a) To provide various Services to User via EP;
 - (b) To communicate with User regarding the provision of various Services via EP if necessary;
 - (c) To send EP relevant materials to User upon request;
 - (d) To provide Device information to User;
 - (e) To promote marketing activities to User, such as surveys or face-to-face communications for improving the quality of products or services provided to User by Fuji Xerox.

3.2 Details are as follows:

Purposes of use	Information collected
<ul style="list-style-type: none"> • Automatic remote reading of Device meter count • Expense charge according to the read meter count • Remote maintenance of Device • Delivery of Device supplies • Quality improvement of Device • Various proposals from Fuji Xerox to User 	<ul style="list-style-type: none"> • Various meter count values of Device • Supply information of Device supplies • Device information for automatic monitoring and diagnosis of troubles encountered by Device

- 3.3 In the event that personal data is included in the information collected, such data can only be used after being modified, such that the individual can no longer be identified.
- 3.4 Fuji Xerox shall not use nor disclose the information collected for other purposes, except for those which are expressly stated herein.
- 3.5 Fuji Xerox may fail to obtain information via EP in following situations:
 - (a) The electrical power to the Device is switched off, or communication with EP Center has failed due to any reasons;
 - (b) Network communication is blocked due to any reasons;
 - (c) EP management system is suspended for maintenance or other operations;
 - (d) Any other technical faults.

3.6 The User agrees to appoint such individual stated as "Main Contact Person" in Section A as its authorized person, for all matters related to the EP.

4. In the event that EP communication device is not built in the Device, Fuji Xerox may allow User to use such EP communication device, any add-ons, or other facilities with a fees. For the avoidance of doubt, title of such items remains in Fuji Xerox. In the event that ownership of the Device belongs to a third party (such as leasing company), User shall take such necessary actions such as obtaining the prior consent of the owner's before connecting the Device to EP.

5. EP connection environment shall be maintained as follows.

- (a) It is the User's responsibility to maintain the required connection environment for the communication between the Device and EP Center.
- (b) Any expenses incurred in relation to power supply, circuit works regarding EP connection environment maintenance and any other expenses shall be borne by User.
- (c) In the event that User wishes to change the setting of Device which has been installed with EP communication device, User shall give prior notification to Fuji Xerox.

6. The security features of EP-BB and EPnet-BOX 3 are as follows.

- 6.1 The communications of EP-BB, EPnet-BOX 3 via Internet are protected by digital certificates for rigid client authentication.
- 6.2 The communications between EP-BB / EPnet-BOX3 and EP Center are encrypted with SSL to prevent data wiretap or manipulation. EP Center will send a certificate to EP-BB / EPnet-BOX to prevent illegal access.
- 6.3 For EP-BB, any access of Device from the EP management system site is prohibited. EP relevant system setting information can only be changed by polling, when there is a notification by the Device.

7. Limitations of EP utilization:

When EP communication device is installed to EP Center, the following message will pop up in the operation screen of the Device. During the data communication, data communication will be processed with priority. Upon completion of data communication, the following message in the operation screen will disappear. Such data communication may last about five (5) minutes. In the event that the following message pops up, User shall wait for a while before using Device.

8. Variation

Fuji Xerox shall have the sole discretion to amend the terms and conditions of use at any time, without notifying the User. If, in the sole opinion of Fuji Xerox, such terms and conditions may cause a material impact on User, Fuji Xerox may notify the User of such amendment.

9. Termination

Either Fuji Xerox or User may cease using EP after giving the other party one (1) week's prior written notice. In such event, User shall all devices (including but not limited to EP communication device and adds-on) Fuji Xerox forthwith.

10. Governing Law

The terms and conditions are governed by the laws Vietnam